

#### FOR THE FOUR MONTH PERIOD 1 MARCH 2016 - 30 JUNE 2016

This Forward Plan sets out the details of the key decisions which the Cabinet, individual Cabinet Members or Officers expect to take during the next four month period. The Plan is rolled forward every month and is available to the public at least 28 days before the beginning of each month.

A Key Decision is defined in the Council's Constitution as:

- 1. any Executive decision that is not in the Annual Revenue Budget and Capital Programme approved by the Council and which requires a gross budget expenditure, saving or virement of more than £100,000 <u>or</u> more than 2% of a Departmental budget, whichever is the greater;
- 2. any Executive decision where the outcome will have a significant impact on a significant number of people living or working in two or more Wards

As a matter of local choice, the Forward Plan also includes the details of any significant issues to be initially considered by the Executive Cabinet and submitted to the Full Council for approval.

Anyone wishing to make representations about any of the matters listed below may do so by contacting the relevant officer listed against each Key Decision, within the time period indicated.

Under the Access to Information Procedure Rules set out in the Council's Constitution, a Key Decision may not be taken, unless:

- it is published in the Forward Plan;
- 5 clear days have lapsed since the publication of the Forward Plan; and
- if the decision is to be taken at a meeting of the Cabinet, 5 clear days notice of the meeting has been given.

The law and the Council's Constitution provide for urgent key decisions to be made, even though they have not been included in the Forward Plan in accordance with Rule 26 (General Exception) and Rule 28 (Special Urgency) of the Access to Information Procedure Rules.

Copies of the following documents may be inspected at the Town Hall, Oriel Road, Bootle L20 7AE or accessed from the Council's website: <u>www.sefton.gov.uk</u>

- Council Constitution
- Forward Plan
- Reports on the Key Decisions to be taken
- Other documents relating to the proposed decision may be submitted to the decision making meeting and these too will be made available by the contact officer named in the Plan
- The minutes for each Key Decision, which will normally be published within 5 working days after having been made

Some reports to be considered by the Cabinet/Council may contain exempt information and will not be made available to the public. The specific reasons (Paragraph No(s)) why such reports are exempt are detailed in the Plan and the Paragraph No(s) and descriptions are set out below:-

1. Information relating to any individual

- 2. Information which is likely to reveal the identity of an individual
- 3. Information relating to the financial or business affairs of any particular person (including the authority holding that information)

4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the Authority

5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings

6. Information which reveals that the authority proposes a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or b) to make an order or direction under any enactment

7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime

8. Information falling within paragraph 3 above is not exempt information by virtue of that paragraph if it is required to be registered under—

(a) the Companies Act 1985;

- (b) the Friendly Societies Act 1974;
- (c) the Friendly Societies Act 1992;
- (d) the Industrial and Provident Societies Acts 1965 to 1978;
- (e) the Building Societies Act 1986; or
- (f) the Charities Act 1993.

9.Information is not exempt information if it relates to proposed development for which the local planning authority may grant itself planning permission pursuant to regulation 3 of the Town and Country Planning General Regulations 1992

10. Information which—

(a) falls within any of paragraphs 1 to 7 above; and

(b) is not prevented from being exempt by virtue of paragraph 8 or 9 above, is exempt information if and so long, as in all the circumstances of the case, the public interest in maintaining the exemption outweighs the public interest in disclosing the information.

Members of the public are welcome to attend meetings of the Cabinet and Council which are held at the Town Hall, Oriel Road, Bootle or the Town Hall, Lord Street, Southport. The dates and times of the meetings are published on <u>www.sefton.gov.uk</u> or you may contact the Democratic Services Section on telephone number 0151 934 2068.

#### NOTE:

For ease of identification, items listed within the document for the first time will appear shaded.

Margaret Carney Chief Executive

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Details of Decision to be taken	Formby Pool Trust To approve an extension to the Formby Pool Trust contract				
Decision Maker	Cabinet	Cabinet			
Decision Expected	10 Mar 2016				
Key Decision Criteria	Financial	Yes	Community Impact	No	
Exempt Report	Fully exempt				
Wards Affected	Harington; Ravenmeols				
Scrutiny Committee Area	Adult Social Care				
Persons/Organisations to be Consulted	Formby Pool Trust and Formby Land Trust				
Method(s) of Consultation	Meetings				
List of Background Documents to be Considered by Decision-	Formby Pool Trust				

maker	
Contact Officer(s) details	Graham Bayliss graham.bayliss@sefton.gov.uk Tel: 0151 934 2371

Details of Decision to be taken	Care Services (Domiciliary) Working Group - Final Report To agree the recommendations of the Care Services (Domiciliary) Working Group			
Decision Maker	Cabinet			
Decision Expected	7 Apr 2016 Decision due date for Cabinet changed from 10/03/2016 to 07/04/2016. Reason: To allow further investigations and consultations to take place in order to inform the review			
Key Decision Criteria	Financial	No	Community Impact	Yes
Exempt Report	Open			
Wards Affected	All Wards			
Scrutiny Committee Area	Adult Social Care			
Persons/Organisations to be Consulted	Overview and Scrutiny Committee (Adult Social Care)			
Method(s) of Consultation	Meetings			
List of Background Documents to be Considered by Decision- maker	Care Services (Domiciliary) Working Group - Final Report			
Contact Officer(s) details	Debbie Campbell debbie.campbell@sefton.gov.uk Tel: 0151 934 2254			
SEFTON METROPOLITAN BOROUGH COUNCIL				

Details of Decision to be taken	<b>Pre-Paid Cards Solution</b> To seek approval for the commencement of a procurement

to be Considered by Decision- maker Contact Officer(s) details	Peter Moore peter.moore@sefton.gov.uk Tel: 0151 934 3730			
List of Background Documents	Pre-Paid Cards Solution			
Method(s) of Consultation	Meetings, emails and Presentations.			
Persons/Organisations to be Consulted	Head of Regulation and Compliance and Chief Finance Officer.			
Scrutiny Committee Area	Adult Social Care			
Wards Affected	All Wards			
Exempt Report	Open			
Key Decision Criteria	Financial	Yes	Community Impact	Yes
Decision Expected	7 Apr 2016 Decision due date for Cabinet changed from 03/12/2015 to 07/04/2016. Reason: The decision to commence a procurement exercise for the implementation of a Pre-Paid Cards solution has been deferred until 7th April to allow the findings of the Pre-Paid cards Pilot for Direct Payments to fully inform the procurement process and future service specification			
Decision Maker	Cabinet			
	exercise for the implementation of a Pre-Paid Cards solution, following on from the Pre-Paid cards pilot for Direct Payments			

Details of Decision to be taken	<b>Sensory Service</b> The commissioning of a new sensory service jointly with neighbouring authorities. A sensory service is a group of services to support people with either visual impairment or hearing impairment or both i.e. deaf, hard of hearing, blind, deaf and blind, poor eyesight. etc. and people in danger of
	deal and blind, poor eyesight. etc. and people in danger of

	developing these conditions.			
Decision Maker	Cabinet			
	Council			
Decision Expected	10 Mar 2016			
	21 Apr 2016 Decision due date for Council changed from 03/03/2016 to 21/04/2016. Reason: The last meeting of the Sensory Services joint commissioning group we were advised by the lead for the Liverpool City Region to commission the service using an alliance model which will require more work with providers and will put the procurement timescale back from an original contract start date of June 2016 to September 2016. As yet a decision hasn't been made as to whether this model will be used			
Key Decision Criteria	Financial	Yes	Community Impact	No
Exempt Report	Open			
Wards Affected	All Wards			
Scrutiny Committee Area	Adult Social Care			
Persons/Organisations to be Consulted	Visually impaired and hearing impaired community			
Method(s) of Consultation	Workshops with providers and service users			
List of Background Documents to be Considered by Decision- maker	Sensory Service			
Contact Officer(s) details	John Keogh	john.keogh@s	sefton.gov.uk Tel	: 0151 934 3718

Details of Decision to be taken	<b>Child Sexual Exploitation</b> To provide an update on the work undertaken to safeguard children from Child Sexual Exploitation
Decision Maker	Cabinet

Decision Expected	10 Mar 2016				
Key Decision Criteria	Financial	No	Community Impact	No	
Exempt Report	Open	Open			
Wards Affected	All Wards				
Scrutiny Committee Area	Children's Services and Safeguarding				
Persons/Organisations to be Consulted	None				
Method(s) of Consultation	Not applicable				
List of Background Documents to be Considered by Decision- maker	Child Sexual Exploitation				
Contact Officer(s) details			oway@sefton.go		

Details of Decision to be taken	Commissioning Autism Spectrum Disorder Outreach Support Services Cabinet is asked to: - authorise the Head of Schools and Families to conduct a tender exercise for outreach support services for children and young people with an autistic spectrum disorder to run for a period of three years from 01.09.16 with the option for two further one year extensions; and - delegate authority to the Head of Schools and Families to award the contract to highest scoring bidder(s) subject to financial sustainability				
Decision Maker	Cabinet	Cabinet			
Decision Expected	10 Mar 2016				
Key Decision Criteria	Financial Yes Community No Impact				
Exempt Report	Open				

Wards Affected	All Wards			
Scrutiny Committee Area	Children's Services and Safeguarding			
Persons/Organisations to be Consulted	School-based staff, health professionals, social care and families.			
Method(s) of Consultation	Meetings			
List of Background Documents to be Considered by Decision- maker	Commissioning autism spectrum disorder outreach support services			
Contact Officer(s) details	Sally Richardson sally.richardson@sefton.gov.uk Tel: 0151 934 2161			

Details of Decision to be taken	<b>Children &amp; Young People Plan</b> The Children and Young People's Plan (CYPP) sets out the priorities and actions for the development of all local services relating to children and young people in Sefton over the period 2015-2020. The Plan contains 4 key priority areas:
	<ol> <li>Ensure all children and young people have a positive educational experience</li> <li>Ensure all children are supported to have a healthy start in life and a healthy adulthood</li> <li>Improving the quality of lives of children and young people with additional needs and vulnerabilities, to ensure they are safe and fulfil their individual potential</li> <li>Ensure positive emotional health and wellbeing of children and young people is achieved</li> </ol>
	The Plan will be submitted for sign off.
Decision Maker	Cabinet
	Council
Decision Expected	10 Mar 2016 21 Apr 2016 Decision due date for Council changed from 03/03/2016 to 21/04/2016. Reason: To allow consideration of the matter by the Overview and Scrutiny Committee (Children's Services and Safeguarding) and Clinical Commissioning

	Group Boards				
Key Decision Criteria	Financial	Yes	Community Impact	Yes	
Exempt Report	Open				
Wards Affected	All Wards	All Wards			
Scrutiny Committee Area	Children's Services and Safeguarding				
Persons/Organisations to be Consulted	Providers, service users, young people, parent carers				
Method(s) of Consultation	World Cafe style event for providers, service users, young people, parent carers				
List of Background Documents to be Considered by Decision- maker	Children & Young People Plan				
Contact Officer(s) details	Dwayne Johnson dwayne.johnson@sefton.gov.uk Tel: 0151 934 4900				

Details of Decision to be taken	<b>Approval of the Post 16 Transport Policy for 2016</b> To inform Members about the outcome of the post-16 SEN transport consultation and present the project proposal to conduct further consultation and engagement on the draft post-16 SEN transport policy statement for Sefton MBC (note: the draft post 16 transport policy covers all provision for learners 16-19 and 16-25 for students with learning difficulties or disabilities)			
Decision Maker	Cabinet			
Decision Expected	10 Mar 2016			
Key Decision Criteria	Financial	Yes	Community Impact	Yes
Exempt Report	Open			

Wards Affected	All Wards
Scrutiny Committee Area	Children's Services and Safeguarding
Persons/Organisations to be Consulted	Students, carers/parents
Method(s) of Consultation	Web based consultation questionnaire, meetings,
List of Background Documents to be Considered by Decision- maker	Approval of the post 16 transport policy for 2016
Contact Officer(s) details	Mike McSorley mike.mcsorley@sefton.gov.uk Tel: 0151 934 4247

Details of Decision to be taken	Sefton Mental Health: A Strategic Plan for Sefton 2015- 2020 To agree a Sefton wide, all age, partnership Mental Health Strategic Plan.				
Decision Maker	Cabinet	Cabinet			
	Council				
Decision Expected	10 Mar 2016 21 Apr 2016 Decision due date for Cabinet changed from 04/02/2016 to 10/03/2016. Reason: to comply with the Overview and Scrutiny Committee timetable				
Key Decision Criteria	Financial	No	Community Impact	Yes	
Exempt Report	Open	Open			
Wards Affected	All Wards				
Scrutiny Committee Area	Children's Services and Safeguarding				
Persons/Organisations to be Consulted	To avoid duplication consultation feedback for the Mental Health Strategy has been taken from consultation that took place on other related strategies such as the Dementia,				

	Older Person, Carers and Children's and Young People Plan. An event for partners, Voluntary, Community and Faith sector (VCF), providers, service users and carers was held in the Autumn of 2013 to commence the development work; and since then a Mental Health Strategy development group comprising of partners, VCF, Clinical Commissioning Groups and the Council have met regularly and contributed to the development of the strategy. The draft strategy has also been circulated to a wide group including the wider determinants, early life and adult forum for further comments.
Method(s) of Consultation	Stakeholder events, Mental Health Strategy development group
List of Background Documents to be Considered by Decision- maker	SEFTON MENTAL HEALTH : A Strategic Plan for Sefton 2015-2020
Contact Officer(s) details	Tina Wilkins tina.wilkins@sefton.gov.uk Tel: 0151 934 3329

Details of Decision to be taken	All Sefton European Social Fund - Ways to Work Grant Acceptance Liverpool City Region (LCR) Combined Authority bid to Department for Work and Pensions to secure £42 million European Social Fund grant. This grant will support workless people to re-enter the labour market and address benefit dependency. Sefton's share of the LCR total project cost is £6,173,124, of which £1,828,182 is match financed from Sefton MBC existing budgets and the remaining £2,742,123 from ESF and £1,602,918 from Youth Employment Initiative (YEI). The decision requested is to enable the external monies to be used within the Authority to support the delivery of an agreed range of outcomes for young people and adults at risk of exclusion from the world of work.			
Decision Maker	Cabinet			
Decision Expected	10 Mar 2016			
Key Decision Criteria	Financial	Yes	Community Impact	Yes

Exempt Report	Open
Wards Affected	All Wards
Scrutiny Committee Area	Regeneration and Skills
Persons/Organisations to be Consulted	Cabinet Member – Regeneration and Skills; the LCR employment and skills officers group; the LCR Combined Authority the LCR Employment and Skills Board and the LCR Local Enterprise Partnership
Method(s) of Consultation	Meetings have been held with finance and legal teams to update them on the application process and timetable for ESF funding. Detailed consultation has been held with the Cabinet Member – Regeneration and Skills and with the LCR employment and skills officers group. The LCR Combined Authority has been consulted via the LCR Employment and Skills Board and the LCR Local Enterprise Partnership.
List of Background Documents to be Considered by Decision- maker	All Sefton European Social Fund - Ways to Work Grant Acceptance
Contact Officer(s) details	Claire Maguire claire.maguire@sefton.gov.uk Tel: 0151 934 2684

Details of Decision to be taken	<b>Hired Passenger Transport Framework Contract 2013/15</b> To obtain approval to extend the current Hired Passenger Transport Framework Agreement for the second period of 12 months until 31 December 2017				
Decision Maker	Cabinet	Cabinet			
Decision Expected	10 Mar 2016				
Key Decision Criteria	Financial Yes Community No Impact				
Exempt Report	Open				
Wards Affected	All Wards				
Scrutiny Committee Area	Regeneratio	Regeneration and Skills			

Persons/Organisations to be Consulted	Head of Corporate Support; Head of Regulation and Compliance
Method(s) of Consultation	Via email / Report Management System
List of Background Documents to be Considered by Decision- maker	Hired Passenger Transport Framework Contract 2013/15
Contact Officer(s) details	Graham Mussell graham.mussell@sefton.gov.uk Tel: 0151 934 4871

Details of Decision to be taken	Liverpool City Region Integrated Business Support Project (LCRIBS) Grant Approval Liverpool City Region Combined Authority has secured in- principle approval for £5.8m European Regional Development Fund grant of which £1.1m is allocated for Sefton. This will support business growth in Sefton through activities delivered by InvestSefton. Specific focus is on small to medium sized enterprises.				
Decision Maker	Cabinet	Cabinet			
Decision Expected	10 Mar 2016				
Key Decision Criteria	Financial Yes Community Yes Impact				
Exempt Report	Open				
Wards Affected	All Wards				
Scrutiny Committee Area	Regeneration and Skills				
Persons/Organisations to be Consulted	LCR Combined Authority, Local Enterprise Partnership ,ESIF Committee, Local Authorities, and Chambers of Commerce				
Method(s) of Consultation	Finance and Legal have been previously consulted				
List of Background Documents to be Considered by Decision- maker	Liverpool City Region Intergrated Business Support Project (LCRIBS) Grant approval				

Contact Officer(s) details

Details of Decision to be taken	Adoption of House Extensions and New Housing Supplementary Planning Documents When adopted the House Extensions and New Housing Supplementary Planning Documents will be used to determine planning applications related to House Extensions and New Housing.				
Decision Maker	Cabinet				
Decision Expected	10 Mar 2016				
Key Decision Criteria	Financial No Community Yes Impact				
Exempt Report	Open				
Wards Affected	All Wards				
Scrutiny Committee Area	Regeneration and Skills				
Persons/Organisations to be Consulted	Members, Officers, Members of the public, voluntary groups, all general consultees on our database and anyone that has registered an interest.				
Method(s) of Consultation	The Draft documents were subject to 8 weeks public consultation, the following methods were used: The documents were made available on Sefton Council's website; Newspaper Advert; Copy available to view in Planning Offices and main libraries; A page on E-consult; A note on the Council's Twitter page; An email/letter was sent to relevant stakeholders (all general consultees on our database) and anyone that has registered an interest.				
List of Background Documents to be Considered by Decision- maker	Adoption of House Extensions and New Housing Supplementary Planning Documents				
Contact Officer(s) details	Andrew Hunt andrew.hunt@sefton.gov.uk Tel: 0151 934 3827				

Details of Decision to be taken	M58 Junction 1 New Slip Roads - Compulsory Purchase Order To seek approval for the serving of a Compulsory Purchase Order to enable the acquisition of the land required to enable the implementation of the new slip roads at M58 Junction 1				
Decision Maker	Cabinet				
Decision Expected	7 Apr 2016				
Key Decision Criteria	Financial Yes Community Yes Impact				
Exempt Report	Open				
Wards Affected	Molyneux				
Scrutiny Committee Area	Regeneration and Skills				
Persons/Organisations to be Consulted	Landowners; Highways England				
Method(s) of Consultation	Affected Landowners will receive letters explaining the details of the proposals and desire to acquire land through negotiation. Landowners will also receive specific correspondence and invitations to meetings from the Council's Land Agent				
List of Background Documents to be Considered by Decision- maker	M58 Junction 1 New Slip Roads - Compulsary Purchase Order				
Contact Officer(s) details	Andrew Dunsmore andrew.dunsmore@sefton.gov.uk Tel: 0151 934 2766				

Details of Decision to be taken	Publication of proposed Modifications to the Sefton Local Plan
	To seek approval of the main Modifications recommended by the Inspector to the draft Sefton Local Plan for

	publication, together with approval of other additional and consequential modifications.				
Decision Maker	Cabinet				
Decision Expected	7 Apr 2016				
Key Decision Criteria	Financial	No	Community Impact	Yes	
Exempt Report	Open				
Wards Affected	All Wards				
Scrutiny Committee Area	Regeneration and Skills				
Persons/Organisations to be Consulted	Not applicable				
Method(s) of Consultation	Not applicable				
List of Background Documents to be Considered by Decision- maker	Publication of proposed Modifications to the Sefton Local Plan				
Contact Officer(s) details	Ingrid Berry ingrid.berry@sefton.gov.uk Tel: 0151 934 3556				

Details of Decision to be taken	<b>Community Infrastructure Levy - Preliminary Draft</b> <b>Charging Schedule</b> Approval of a draft Community Infrastructure Levy charging schedule for consultation purposes.			
Decision Maker	Cabinet	Cabinet		
Decision Expected	7 Apr 2016 Decision due date for Cabinet changed from 04/02/2016 to 07/04/2016. Reason: To allow the matter to be considered by the Overview and Scrutiny Committee (Regeneration and Skills) on 15 March 2016			
Key Decision Criteria	Financial	Yes	Community Impact	Yes

Exempt Report	Open
Wards Affected	All Wards
Scrutiny Committee Area	Regeneration and Skills
Persons/Organisations to be Consulted	Elected Members, development industry, general public, infrastructure providers
Method(s) of Consultation	Workshop, one-to one discussions and consultation documents
List of Background Documents to be Considered by Decision- maker	Community Infrastructure Levy - Draft Charging Schedule
Contact Officer(s) details	lan Loughlin ian.loughlin@sefton.gov.uk Tel: 0151 934 3558

Details of Decision to be taken	Three Year Budget Plan 2014/15 – 2016/17 - 18 February 2016 To consider any issues required for the preparation, monitoring, reporting and amendment of the three year plan, including Government grants, financial pressures and service changes.			
Decision Maker	Cabinet	Cabinet		
	Council	Council		
Decision Expected	18 Feb 2016			
	3 Mar 2016			
Key Decision Criteria	Financial	Yes	Community Impact	Yes
Exempt Report	Open			
Wards Affected	All Wards			
Scrutiny Committee Area	Regulatory, Compliance and Corporate Services			
Persons/Organisations to be Consulted		Cabinet, Chief Executive, Strategic Leadership Board, Trade Unions, Staff, relevant external organisations, as		

	appropriate.
Method(s) of Consultation	Individual budget saving options will be subject to appropriate consultation - internal and external to the Council.
List of Background Documents to be Considered by Decision-maker	Forward Plan Item: Three Year Budget Plan 2014/15 – 2016/17 - 18 February
Contact Officer(s) details	Jeff Kenah jeff.kenah@sefton.gov.uk Tel: 0151 934 4104

Details of Decision to be taken	Website Advertising Cabinet will be asked to consider the principle of whether advertising on the Council's website is acceptable with a view to raising income and to agree a way forward.				
Decision Maker	Cabinet	Cabinet			
Decision Expected	10 Mar 2016				
Key Decision Criteria	Financial	Yes	Community Impact	Yes	
Exempt Report	Open				
Wards Affected	All Wards				
Scrutiny Committee Area	Regulatory, Compliance and Corporate Services				
Persons/Organisations to be Consulted	Not applicable				
Method(s) of Consultation	Not applicable				
List of Background Documents to be Considered by Decision- maker	Website Advertising				
Contact Officer(s) details	Jan McMahon jan.mcmahon@sefton.gov.uk Tel: 0151 934 4431				
SEFTON ME	TROPOL		ROUGH COU	NCIL	

Details of Decision to be taken	<b>Future of Area Committees</b> To report on the outcome of the consultation exercise undertaken regarding the future of Area Committees			
Decision Maker	Cabinet	Cabinet		
Decision Expected	7 Apr 2016			
Key Decision Criteria	Financial	No	Community Impact	Yes
Exempt Report	Open			
Wards Affected	All Wards	All Wards		
Scrutiny Committee Area	Regulatory, Compliance and Corporate Services			
Persons/Organisations to be Consulted	Area Committees; Public Engagement and Consultation Panel			
Method(s) of Consultation	Meetings			
List of Background Documents to be Considered by Decision- maker	Future of Area Committees			
Contact Officer(s) details	Jill Coule jill.coule@sefton.gov.uk Tel: 0151 934 2031			

Details of Decision to be taken	<b>Revenue Budget 2015/16 - Update</b> To consider any issues required for the preparation, monitoring, reporting and amendment of the three year plan, including Government grants, financial pressures and service changes.			
Decision Maker	Cabinet			
Decision Expected	7 Apr 2016			
Key Decision Criteria	Financial	Yes	Community Impact	Yes

Exempt Report	Open
Wards Affected	All Wards
Scrutiny Committee Area	Regulatory, Compliance and Corporate Services
Persons/Organisations to be Consulted	Cabinet, Chief Executive, Strategic Leadership Board, Trade Unions, Staff, relevant external organisations, as appropriate.
Method(s) of Consultation	Individual budget items will be subject to appropriate consultation - internal to the Council.
List of Background Documents to be Considered by Decision- maker	Revenue Budget 2015/16 - Update
Contact Officer(s) details	Jeff Kenah jeff.kenah@sefton.gov.uk Tel: 0151 934 4104

Details of Decision to be taken	Customer Experience of Claiming Council Administered Benefits and Financial Support To submit the findings of the review undertaken by the Customer Experience of Claiming Council Administered Benefits and Financial Support Working Group			
Decision Maker	Cabinet			
Decision Expected	7 Apr 2016 Decision due date for Cabinet changed from 04/02/2016 to 07/04/2016. Reason: The Working Group is still undertaking research and interviewing witnesses to help it formulate recommendations for its Final Report.			
Key Decision Criteria	Financial	No	Community Impact	Yes
Exempt Report	Open			
Wards Affected	All Wards			
Scrutiny Committee Area	Regulatory, Compliance and Corporate Services			
Persons/Organisations to be Consulted	Customers; arvato (One Stop Shop and Call-Centre Staff); Job Centre Plus; Care Leavers; Registered Social Landlords; Welfare Rights; Citizen's Advice Bureau;			

	Housing Homelessness Emergency Limited Assistance Scheme
Method(s) of Consultation	Interviews; Presentations; Site visits
List of Background Documents to be Considered by Decision- maker	Customer Experience of Claiming Council Administered Benefits and Financial Support
Contact Officer(s) details	Paul Fraser paul.fraser@sefton.gov.uk Tel: 0151 934 2068